

# ATIDS Internet Access 3.0 Install Guide

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# ATIDS Internet Access Installation for Windows 98/NT/ME

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## How to Uninstall ATIDS Internet Access 1.0 or 2.0

If you currently have ATIDS Internet Access version 1.0 or 2.0 installed, you must uninstall it before installing version 3.0. If you don't have a previous version installed, proceed directly to the installation instructions.

What you do	Comments
1. Delete ATIDS IA.exe or Atids IA 2.exe from wherever it is stored on your system.	This is the file you downloaded from The Fund to install ATIDS Internet Access version 1.0 or 2.0.
2. Select <b>Start</b> , then <b>Settings</b> , then <b>Control Panel</b> .	The <b>Control Panel</b> dialog box is displayed.
3. ME users: Click <b>Add/Remove Programs</b> . 98/NT users: Double-click the <b>Add/Remove Programs</b> icon.	The <b>Add/Remove Programs Properties</b> dialog box is displayed.
4. Select <b>ATIDS Access 7.1.1</b> or <b>ATIDS IA 2</b> , then click <b>Add/Remove</b> .	The <b>InstallShield Wizard</b> dialog box is displayed.
5. Select <b>Remove</b> , then click <b>Next</b> .	
6. Click <b>OK</b> to confirm the deletion.	The <b>Maintenance Complete</b> dialog box is displayed.
7. Click <b>Finish</b> .	
8. Select <b>VPN Client</b> , then click <b>Add/Remove</b> .	
9. Click <b>Yes</b> to completely remove Cisco Systems VPN Client and all of it's components.	
10. Click <b>Yes</b> to delete your existing connection profiles.	
11. Click <b>Yes</b> to delete your existing Cisco certificates.	
12. Click <b>Finish</b> .	Your computer will restart.

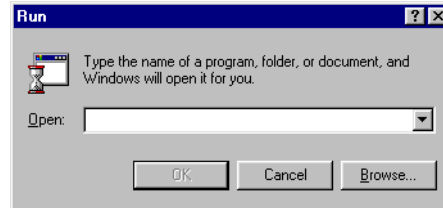
## How to Install ATIDS Internet Access 3.0

### What you do

### Comments

1. Select **Start => Run**.

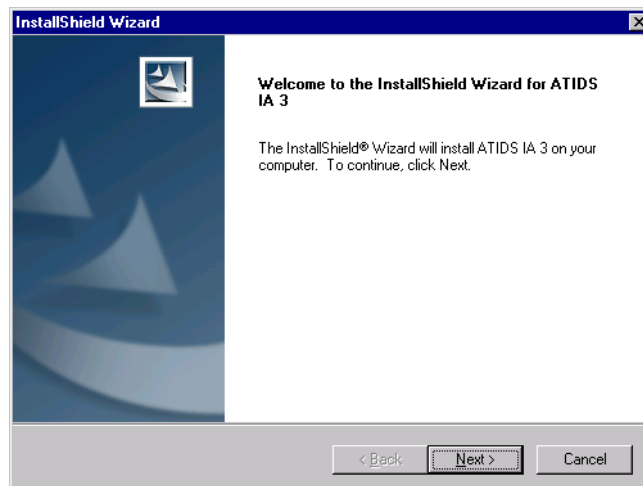
The **Run** dialog box is displayed.



2. Click **Browse** and navigate to the folder where you stored **Atids IA 3.exe**, then double-click the file.

3. Click **OK**.

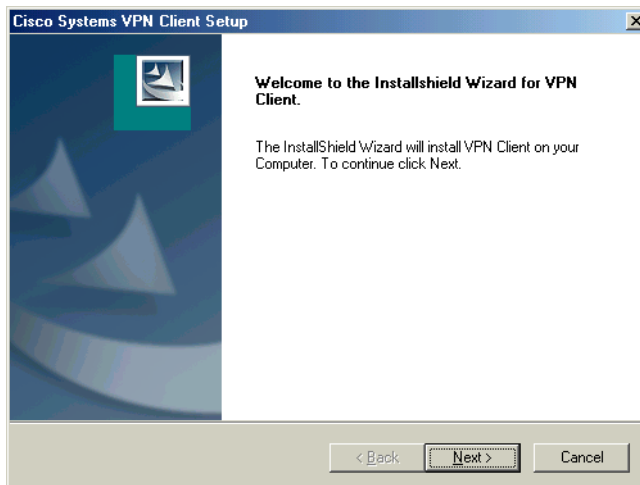
After several files are extracted, the **InstallShield Wizard** dialog box is displayed.



**What you do****Comments**

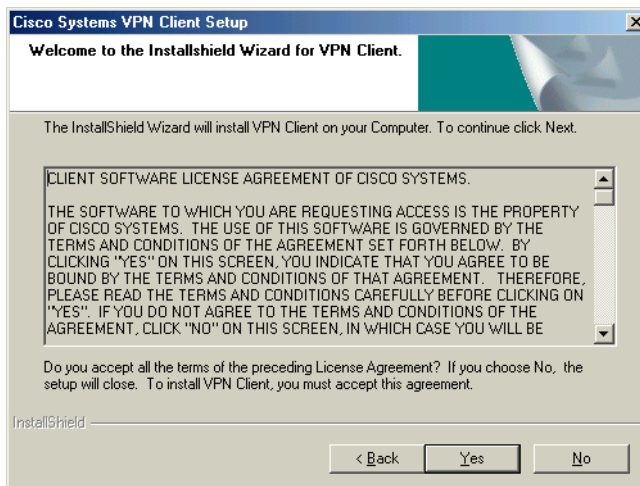
4. Click **Next**.

After program files are installed, the **Cisco Systems VPN Client Setup** dialog box is displayed.



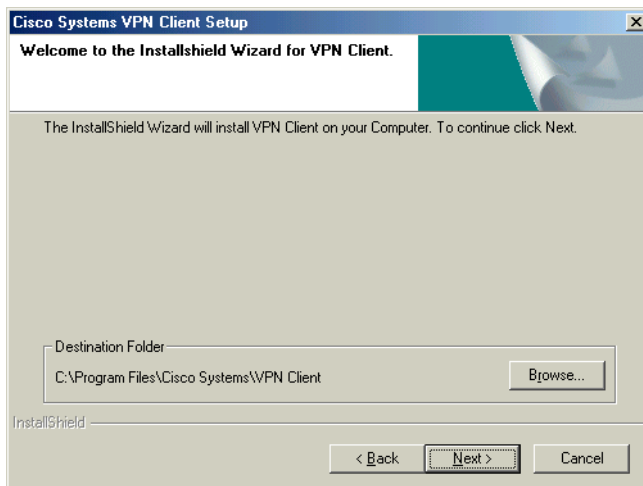
5. Click **Next**.

The following dialog box is displayed.

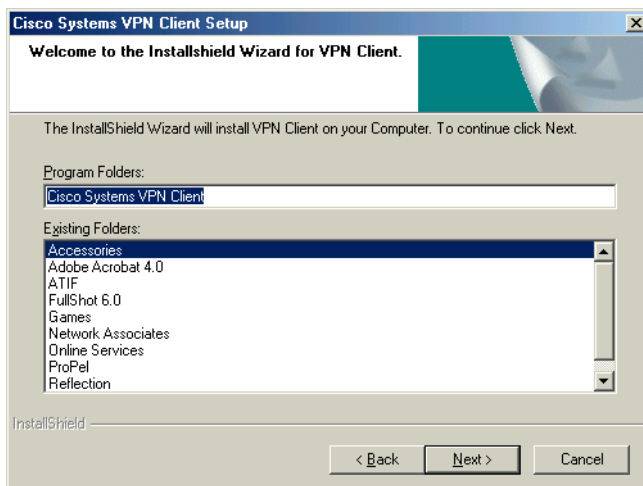


**What you do****Comments**

6. Click **Yes**. The following dialog box is displayed.

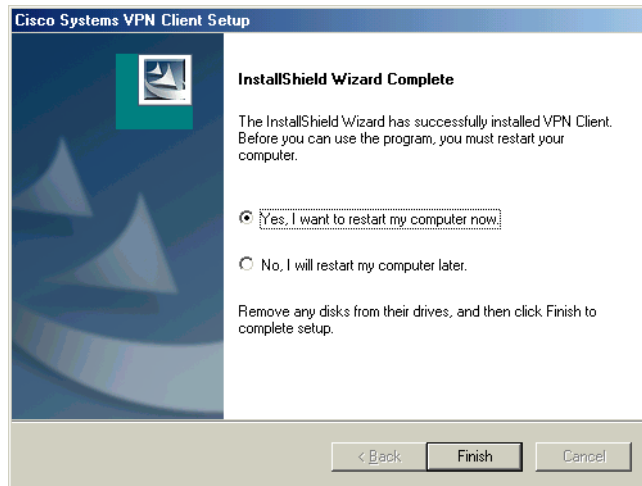


7. Click **Next**. The following dialog box is displayed.

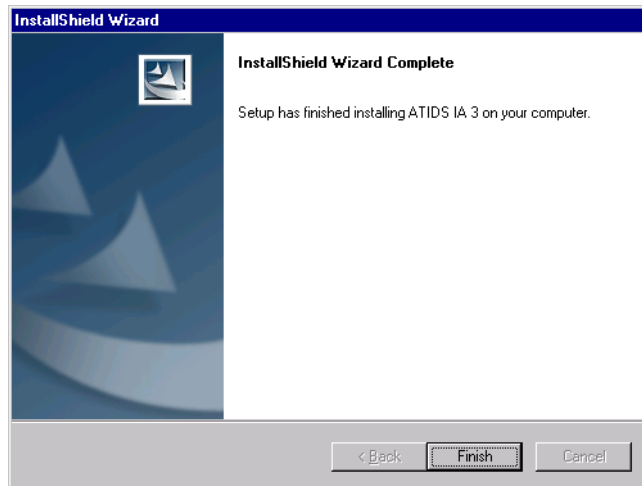


What you do	Comments
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8. Click <b>Next</b> .	The <b>InstallShield Wizard Complete</b> dialog box is displayed.
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9. Click <b>Finish</b> .	The <b>InstallShield Wizard Complete</b> dialog box is displayed.
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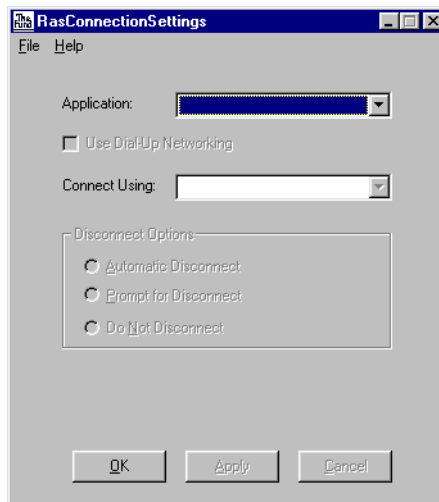


10. Click <b>Finish</b> .	Your computer will restart.
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**What you do****Comments**

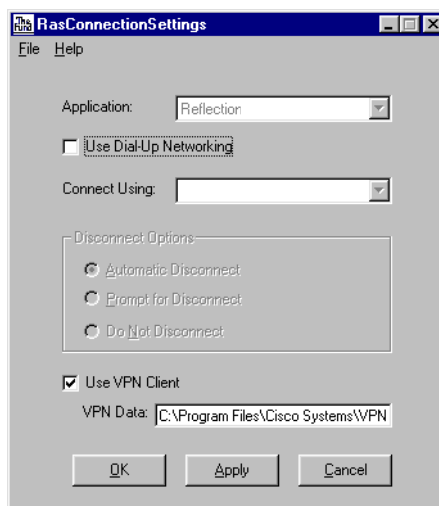
11. Select **Start**, then **Programs**, then **ATIF**, then **RAS Connection Settings**.

The **RASConnectionSettings** dialog box is displayed.



12. Select **Reflection** in the **Application** list.

The **RASConnectionSettings** dialog box is redisplayed with additional information.



13. Clear the **Use Dial-Up Networking** check box.

14. Select the **Use VPN Client** check box.

Do not modify the path in the **VPN Data** box.

15. Click **OK**.

**What you do****Comments**

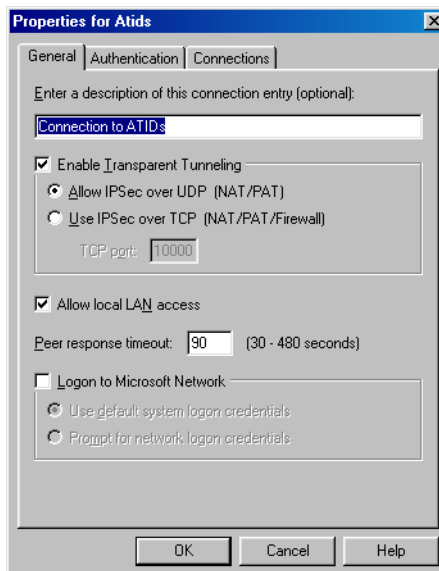
16. Select **Start**, then **Programs**, then **Cisco Systems VPN Client**, then **VPN Dialer**.

The **Cisco Systems VPN Client** dialog box is displayed.



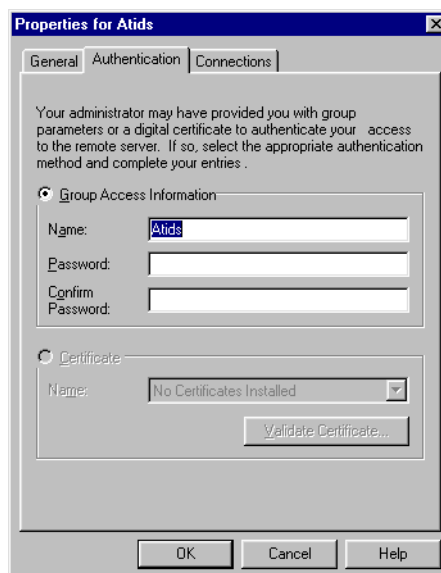
17. Click the **Options** button, then select **Properties**.

The **Properties for ATIDS** dialog box is displayed.

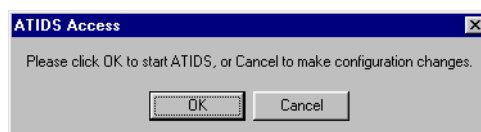


**What you do****Comments**

18. Select the **Authentication** tab. The **Authentication** tab is displayed.
- tab.



19. Type the VPN Password supplied by the Product Coordinator in the **Password** box, retype it in the **Confirm Password** box, then click **OK**. (If asterisks are displayed in the Password and Confirm Password boxes, type over them.) The **Cisco Systems VPN Client** dialog box is redisplayed.
20. Click the **Close** button.
21. From the Windows desktop, double-click the icon you use to access ATIDS. The **ATIDS Access** dialog box is displayed.



**What you do****Comments**

22. Click **OK**.

After connection is made, the **User Authentication for ATIDS** dialog box is displayed.



23. In the **Username** box, type your dial-up networking user name. In the **Password** box, type your dial-up networking password.

The dial-up networking user name and password are supplied by the Product Coordinator.

24. Click **OK**.

The **ATIDS Sign-on** screen is displayed.

25. Type **PTST11** in the Password field and **80001** in the Account/Name field, then press the Enter key.

At the bottom of the screen, a message is displayed indicating that the sign-on is complete.

26. Type **PTST** and press the Enter key.

Approximately 23 test pages will print, with **Search Complete** appearing on the last page. The following message is displayed at the bottom of the screen.


**PRINTER TEST FUNCTION COMPLETED --- PLEASE CHECK YOUR PRINTOUT**

27. Press the Esc key.

A clear screen is displayed.

28. Type **CSSF** and press the Enter key.

At the bottom of the screen, a message is displayed indicating that the sign off is complete.

29.  Click the **Unload Reflection** button.

After a short wait, you are disconnected from ATIDS.

30. Fax your test printouts to the Product Coordinator at 407-240-6364.

# ATIDS Internet Access Installation for Windows 2000

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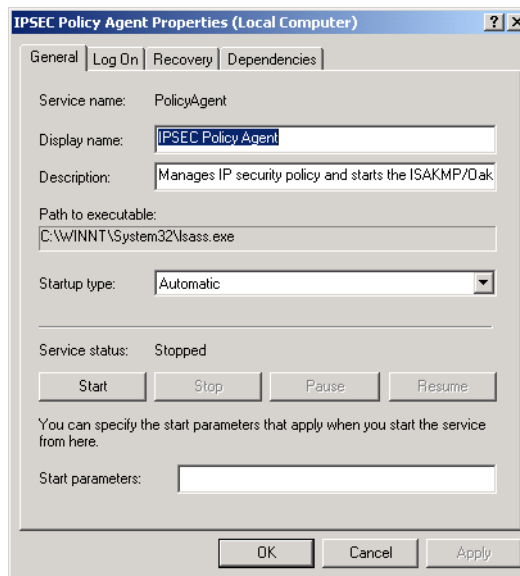
## How to Uninstall ATIDS Internet Access 1.0 or 2.0

If you currently have ATIDS Internet Access version 1.0 or 2.0 installed, you must uninstall it before installing version 3.0. If you don't have a previous version installed, proceed directly to the installation instructions.

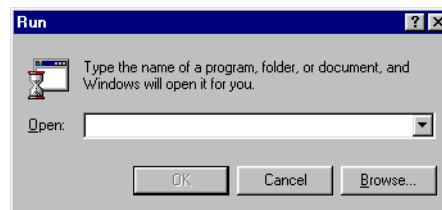
What you do	Comments
1. Delete ATIDS IA.exe or Atids IA 2.exe from wherever it is stored on your system.	This is the file you downloaded from The Fund to install ATIDS Internet Access version 1.0 or 2.0.
2. Select <b>Start</b> , then <b>Settings</b> , then <b>Control Panel</b> .	The <b>Control Panel</b> dialog box is displayed.
3. Double-click the <b>Add/Remove Programs</b> icon.	The <b>Add/Remove Programs</b> dialog box is displayed.
4. Select <b>ATIDS Access 7.1.1</b> or <b>ATIDS IA 2</b> , then click <b>Change/Remove</b> .	The <b>InstallShield Wizard</b> dialog box is displayed.
5. Select <b>Remove</b> , then click <b>Next</b> .	The <b>Confirm Uninstall</b> dialog box is displayed.
6. Click <b>OK</b> .	The <b>Maintenance Complete</b> dialog box is displayed.
7. Click <b>Finish</b> .	
8. Select <b>VPN Client</b> , then click <b>Change/Remove</b> .	
9. Click <b>Yes</b> to completely remove Cisco Systems VPN Client and all of it's components.	
10. Click <b>Yes</b> to delete your existing connection profiles.	
11. Click <b>Yes</b> to delete your existing Cisco certificates.	
12. Click <b>Finish</b> .	Your computer will restart.

## How to Install ATIDS Internet Access 3.0

What you do	Comments
1. Select <b>Start</b> , then <b>Settings</b> , then <b>Control Panel</b> .	The <b>Control Panel</b> dialog box is displayed.
2. Double-click the <b>Administrative Tools</b> icon.	The <b>Administrative Tools</b> dialog box is displayed.
3. Double-click the <b>Services</b> icon.	The <b>Services</b> dialog box is displayed.
4. Double-click <b>IPSEC Policy Agent</b> .	The <b>IPSEC Policy Agent Properties (Local Computer)</b> dialog box is displayed.



- In the **Startup type** box, select **Disabled**.
- Click **OK**, then close all open windows.
- Select **Start**, then **Run**. The **Run** dialog box is displayed.



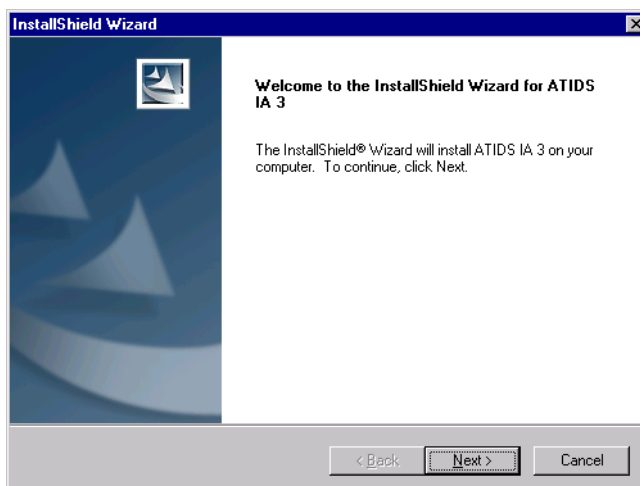
- Click **Browse** and navigate to the folder where you stored **Atids IA 3.exe**, then double-click the file.

**What you do**

9. Click **OK**.

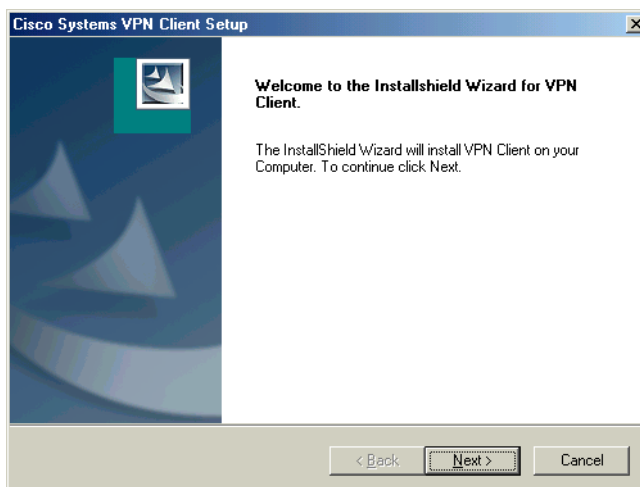
**Comments**

After several files are extracted, the **InstallShield Wizard** dialog box is displayed.



10. Click **Next**.

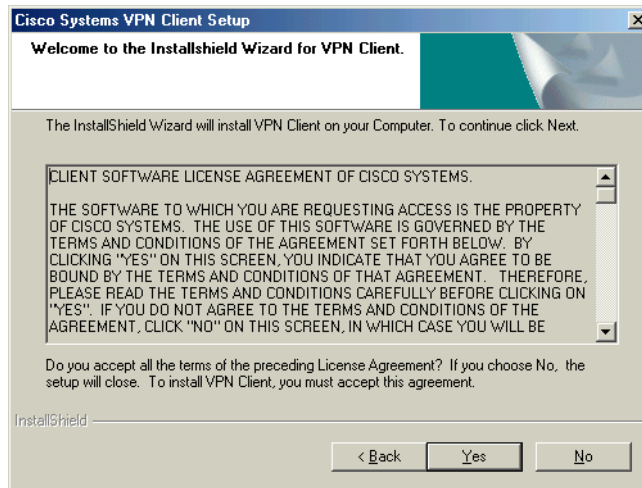
After program files are installed, the **Cisco Systems VPN Client Setup** dialog box is displayed.



**What you do****Comments**

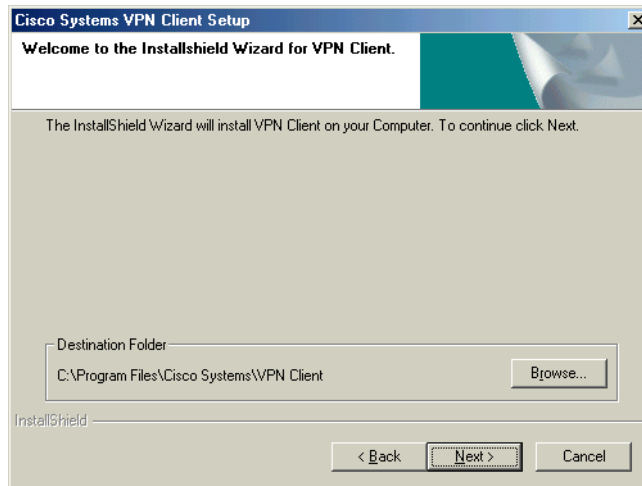
11. Click **Next**.

The following dialog box is displayed.



12. Click **Yes**.

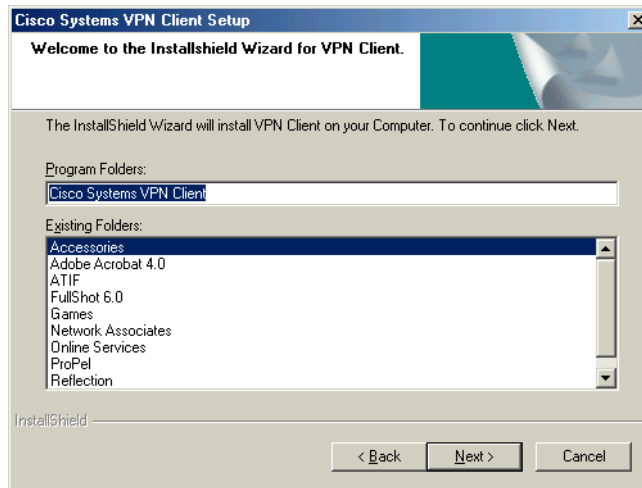
The following dialog box is displayed.



**What you do****Comments**

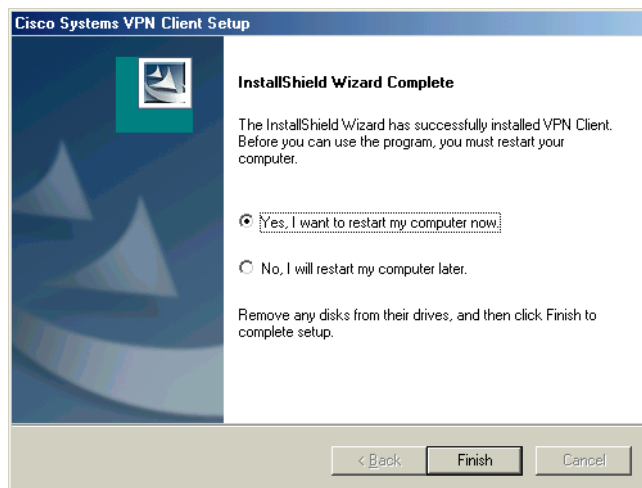
13. Click **Next**.

The following dialog box is displayed.



14. Click **Next**.

The **InstallShield Wizard Complete** dialog box is displayed.

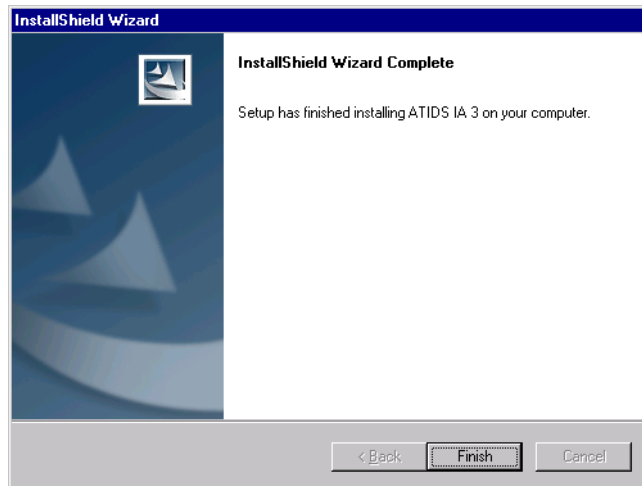


**What you do**

**Comments**

15. Click **Finish**.

The **InstallShield Wizard Complete** dialog box is displayed.

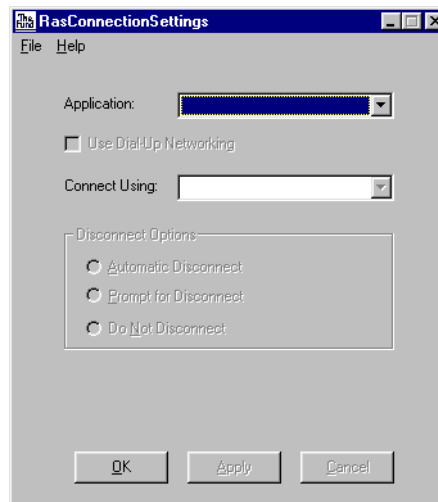


16. Click **Finish**.

Your computer will restart.

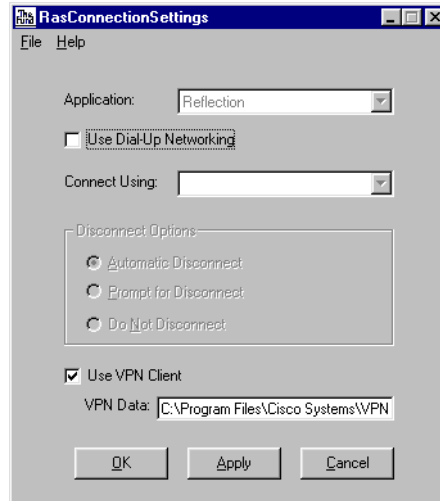
17. Select **Start**, then **Programs**, then **ATIF**, then **RAS Connection Settings**.

The **RASConnectionSettings** dialog box is displayed.

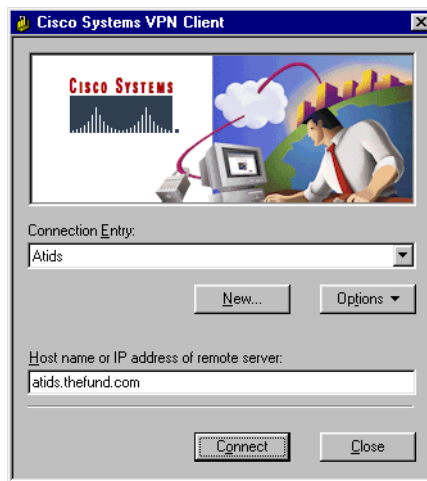


What you do	Comments
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| 18. Select <b>Reflection</b> in the <b>Application</b> list. | The <b>RASConnectionSettings</b> dialog box is redisplayed with additional information. |
|--|---|



- |  |  |
|--|--|
| 19. Clear the <b>Use Dial-Up Networking</b> check box.   |  |
| 20. Select the <b>Use VPN Client</b> check box.  | Do not modify the path in the <b>VPN Data</b> box.           |
| 21. Click <b>OK</b> .  |  |
| 22. Select <b>Start</b> , then <b>Programs</b> , then <b>Cisco Systems VPN Client</b> , then <b>VPN Dialer</b> . | The <b>Cisco Systems VPN Client</b> dialog box is displayed. |

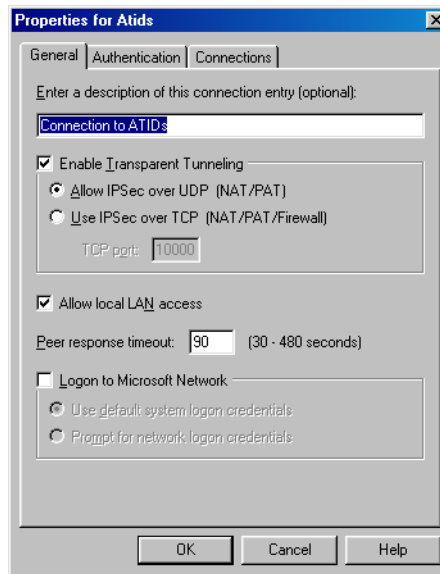


**What you do**

**Comments**

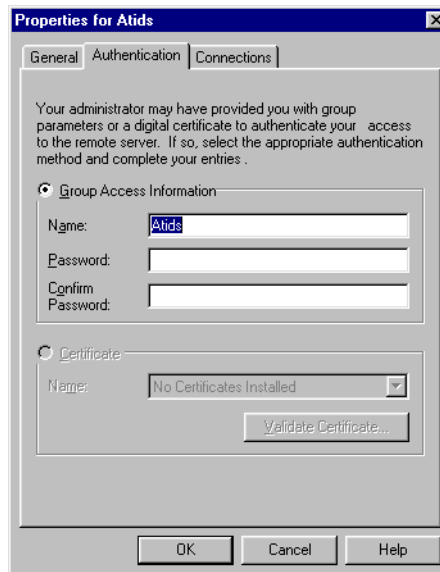
23. Click the **Options** button, then select **Properties**.

The **Properties for ATIDS** dialog box is displayed.



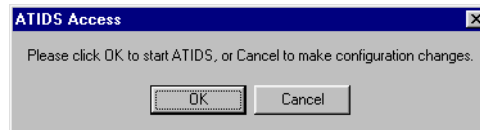
24. Select the **Authentication** tab.

The **Authentication** tab is displayed.



What you do	Comments
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|---|---|
| <p>25. Type the VPN Password supplied by the Product Coordinator in the <b>Password</b> box, retype it in the <b>Confirm Password</b> field, then click <b>OK</b>. (If asterisks are displayed in the Password and Confirm Password boxes, type over them.)</p> <p>26. Click the <b>Close</b> button.</p> <p>27. From the Windows desktop, double-click the icon you use to access ATIDS.</p> | <p>The <b>Cisco Systems VPN Client</b> dialog box is redisplayed.</p> <p>The <b>ATIDS Access</b> window is displayed.</p> |
|---|---|




- |                             |  |
|-----------------------------|--|
| <p>28. Click <b>OK</b>.</p> | <p>After connection is made, the <b>User Authentication for ATIDS</b> dialog box is displayed.</p> |
|-----------------------------|--|

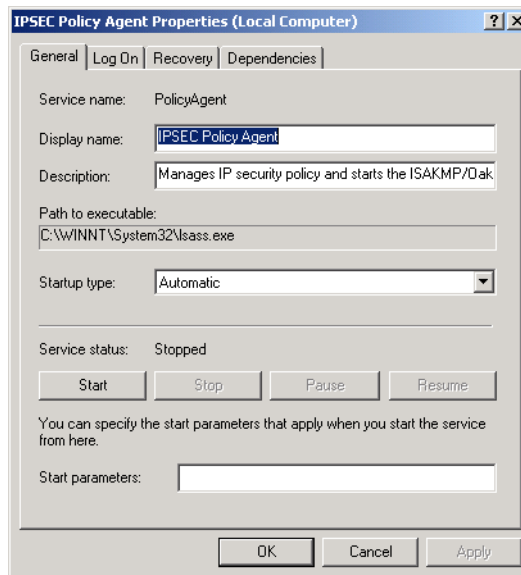


- |  |   |
|--|---|
| <p>29. In the <b>Username</b> box, type your dial-up networking user name. In the <b>Password</b> box, type your dial-up networking password.</p> <p>30. Click <b>OK</b>.</p> <p>31. Type <b>PTST11</b> in the Password field and <b>80001</b> in the Account/Name field, then press the Enter key.</p> <p>32. Type <b>PTST</b> and press the Enter key.</p> | <p>The dial-up networking user name and password are supplied by the Product Coordinator.</p> <p>The <b>ATIDS Sign-on</b> screen is displayed.</p> <p>At the bottom of the screen, a message is displayed indicating that the sign-on is complete.</p> <p>Approximately 23 test pages will print, with <b>Search Complete</b> appearing on the last page. The following message is displayed at the bottom of the screen.</p> |
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What you do	Comments
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**PRINTER TEST FUNCTION COMPLETED --- PLEASE CHECK YOUR PRINTOUT**

- |  |   |
|--|---|
| 33. Press the Esc key.   | A clear screen is displayed.  |
| 34. Type <b>CSSF</b> and press the Enter key.  | At the bottom of the screen, a message is displayed indicating that the sign off is complete. |
| 35.  Click the <b>Unload Reflection</b> button. | After a short wait, you are disconnected from ATIDS.  |
| 36. Fax your test printouts to the Product Coordinator at 407-240-6364.  |   |
| 37. Select <b>Start =&gt; Settings =&gt; Control Panel</b> .   | The <b>Control Panel</b> dialog box is displayed.   |
| 38. Double-click the <b>Administrative Tools</b> icon.   | The <b>Administrative Tools</b> dialog box is displayed.                                      |
| 39. Double-click the <b>Services</b> icon.   | The <b>Services</b> dialog box is displayed.  |
| 40. Double-click <b>IPSEC Policy Agent</b> .   | The <b>IPSEC Policy Agent Properties (Local Computer)</b> dialog box is displayed.            |



41. In the **Startup type** box, select **Automatic**.
42. Click **OK**, then close all open windows.

# ATIDS Internet Access Installation for Windows XP

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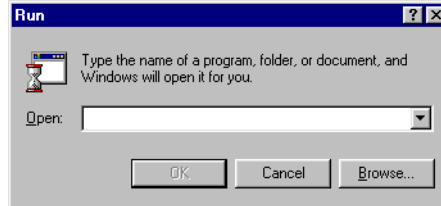
## How to Install ATIDS Internet Access 3.0

### What you do

### Comments

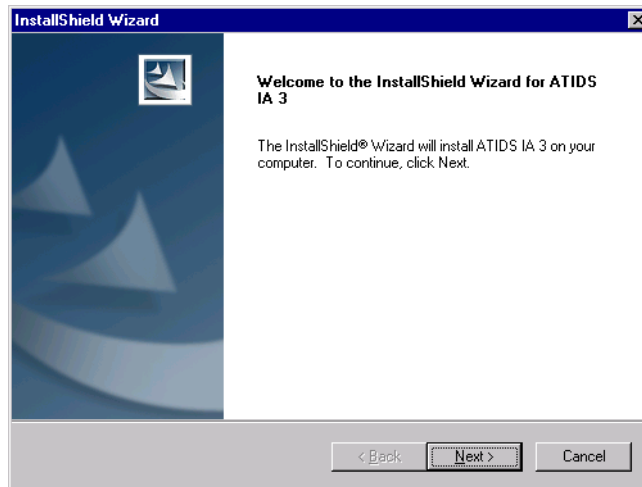
1. Log in as the Administrator.
2. Select **Start**, then **Run**.

The **Run** dialog box is displayed.



3. Click **Browse** and navigate to the folder where you stored **ATIDS IA 3.exe**, then double-click the file.
4. Click **OK**.

After several files are extracted, the **InstallShield Wizard** dialog box is displayed.



**What you do****Comments**

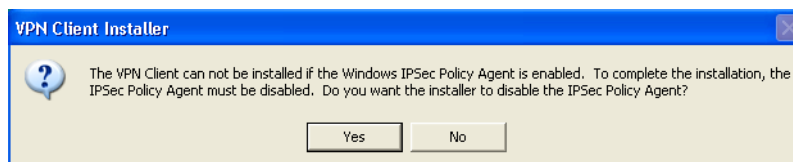
5. Click **Next**.

The **VPN Client Installer** dialog box is displayed on some systems. If this dialog box is not displayed, proceed to step 6.



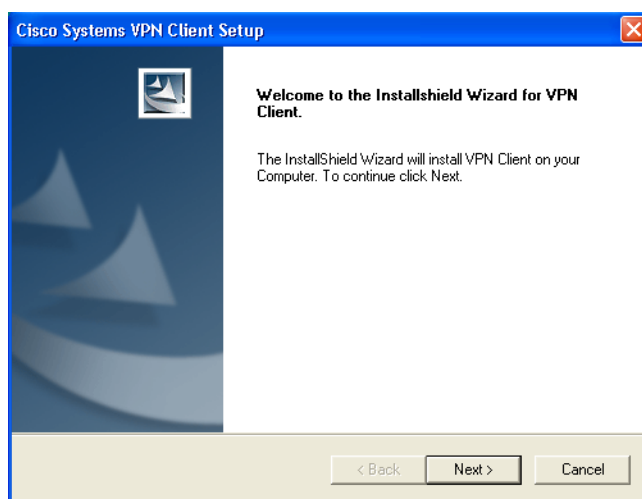
6. Click **Yes**.

The following dialog box displayed on some systems. If you don't see this dialog box, proceed to step 8.



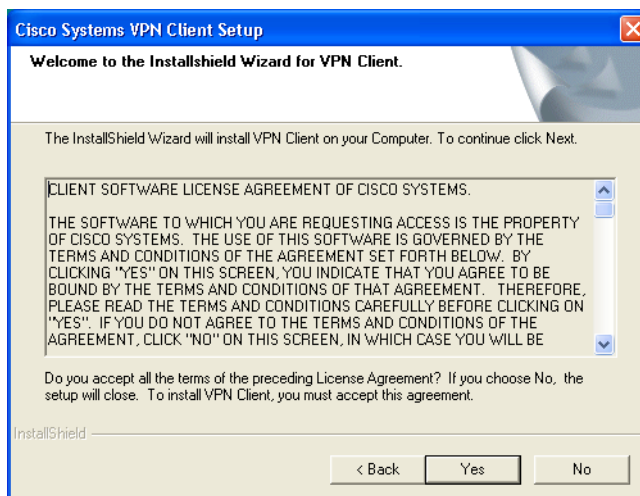
7. Click **Yes**.

The **Cisco Systems VPN Client Setup** dialog box is displayed

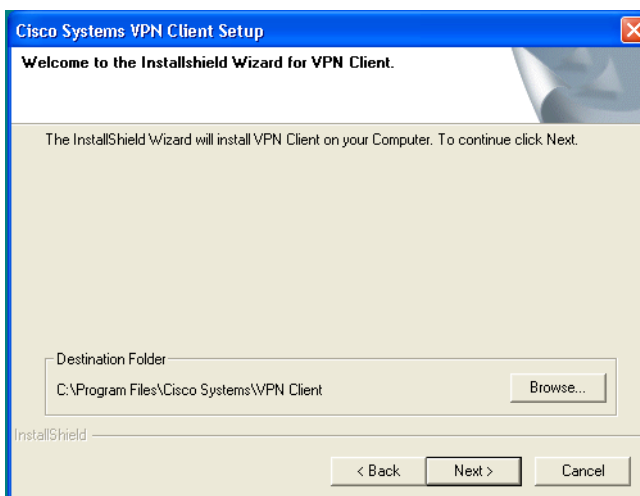


**What you do****Comments**

8. Click **Next**. The following dialog box is displayed.



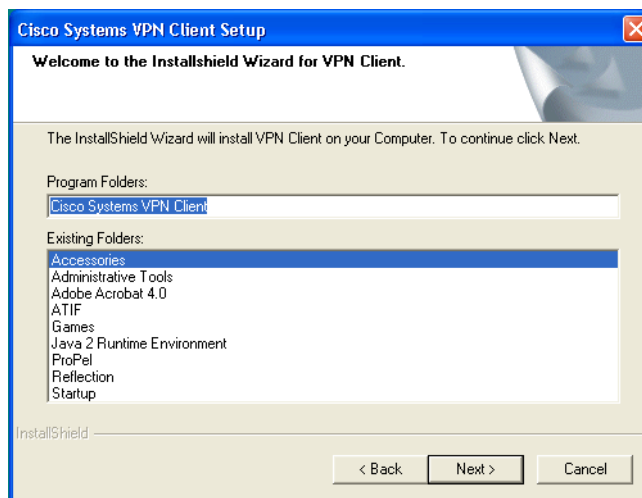
9. Click **Yes**. The following dialog box is displayed.



**What you do****Comments**

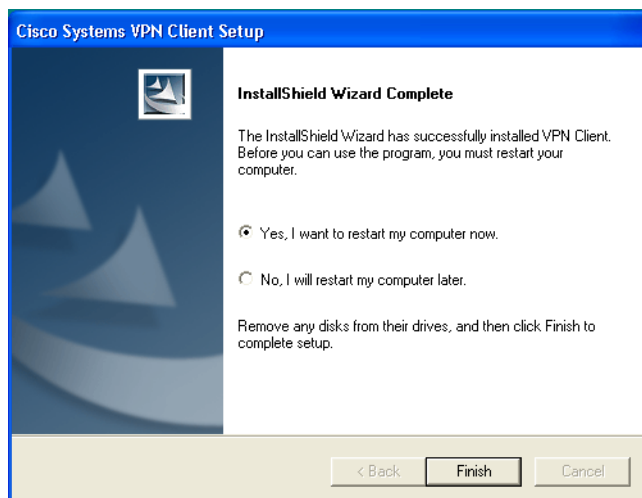
10. Click **Next**.

The following dialog box is displayed.



11. Click **Next**.

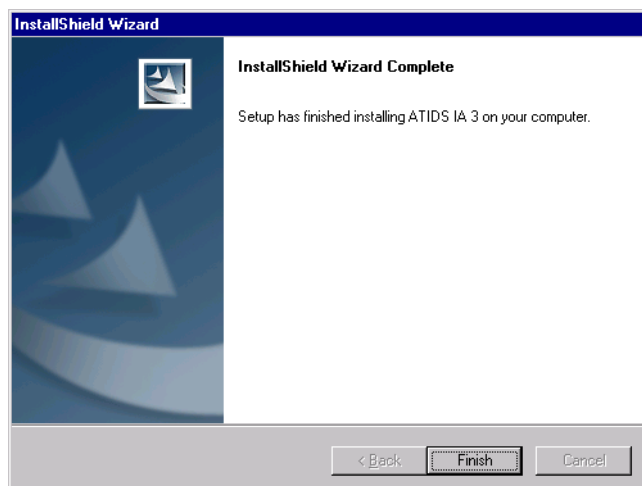
The installation process begins. After a short wait, the **InstallShield Wizard Complete** dialog box is displayed.



**What you do****Comments**

12. Make sure **Yes** is selected, then click the **Finish** button.

The following dialog box is displayed.

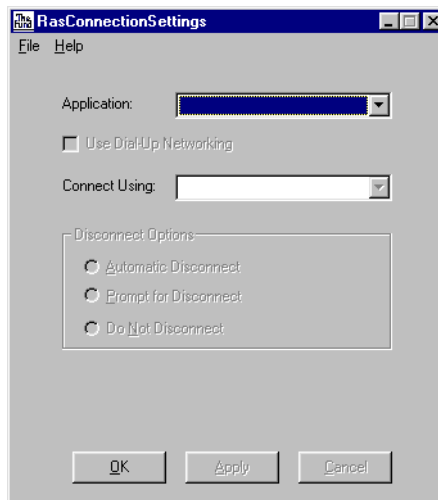


13. Click the **Finish** button.

Your computer will reboot.

14. Select **Start**, then **All Programs**, then **ATIF**, then **RAS Connection Settings**.

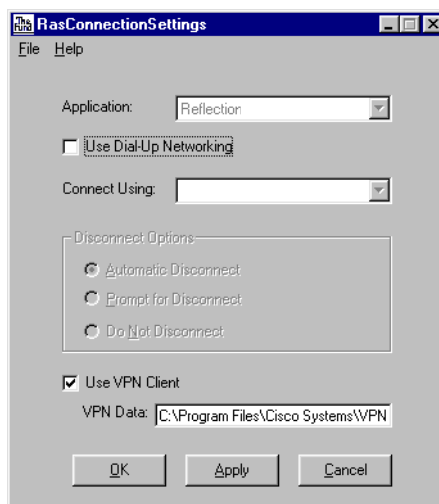
The **RASConnectionSettings** dialog box is displayed.



**What you do****Comments**

15. Select **Reflection** in the **Application** list.

The **RASConnectionSettings** dialog box is redisplayed with additional information.



16. Clear the **Use Dial-Up Networking** check box.

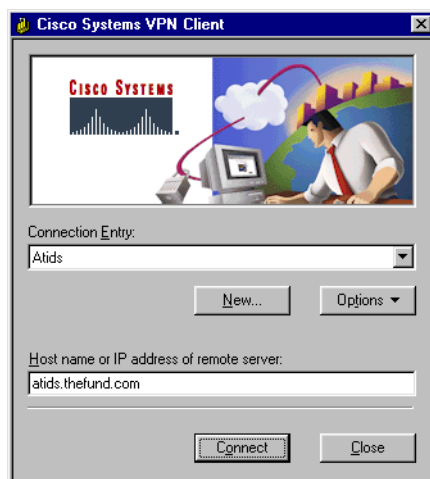
17. Select the **Use VPN Client** check box.

Do not modify the path in the **VPN Data** box.

18. Click **OK**.

19. Select **Start**, then **All Programs**, then **Cisco Systems VPN Client**, then **VPN Dialer**.

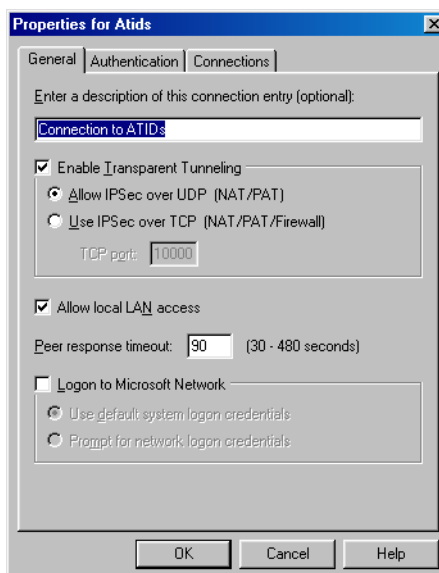
The **Cisco Systems VPN Client** dialog box is displayed.



**What you do****Comments**

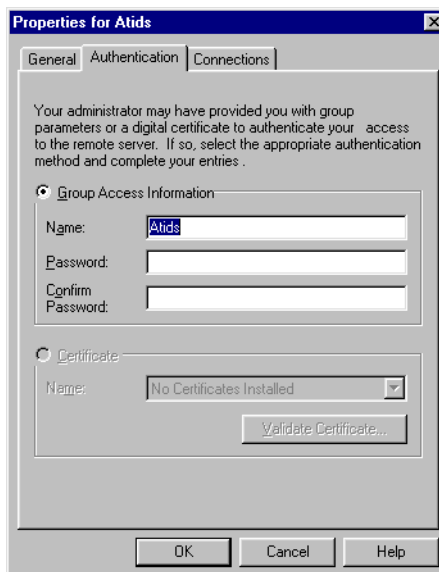
20. Click the **Options** button, then select **Properties**.

The **Properties for ATIDS** dialog box is displayed.

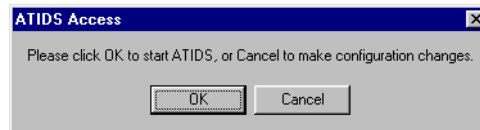


21. Select the **Authentication** tab.

The **Authentication** tab is displayed.




What you do	Comments
22. Type the VPN Password supplied by the Product Coordinator in the <b>Password</b> box, retype it in the <b>Confirm Password</b> box, then click <b>OK</b> . (If asterisks are displayed in the Password and Confirm Password boxes, type over them.)	The <b>Cisco Systems VPN Client</b> dialog box is redisplayed.
23. Click the <b>Close</b> button.	
24. From the Windows desktop, double-click the icon you use to access ATIDS.	The <b>ATIDS Access</b> dialog box is displayed.



25. Click <b>OK</b> .	After connection is made, the <b>User Authentication for ATIDS</b> dialog box is displayed.
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26. In the <b>Username</b> box, type your dial-up networking user name. In the <b>Password</b> box, type your dial-up networking password.	The dial-up networking user name and password are supplied by the Product Coordinator.
27. Click <b>OK</b> .	The <b>ATIDS Sign-on</b> screen is displayed.
28. Type <b>PTST11</b> in the Password field and <b>80001</b> in the Account/Name field, then press the Enter key.	At the bottom of the screen, a message is displayed indicating that the sign-on is complete.
29. Type <b>PTST</b> and press the Enter key.	Approximately 23 test pages will print, with <b>Search Complete</b> appearing on the last page. The following message is displayed at the bottom of the screen.

What you do	Comments
<b>PRINTER TEST FUNCTION COMPLETED --- PLEASE CHECK YOUR PRINTOUT</b>	
30. Press the Esc key.	A clear screen is displayed.
31. Type <b>CSSF</b> and press the Enter key.	At the bottom of the screen, a message is displayed indicating that the sign off is complete.
32.  Click the <b>Unload Reflection</b> button.	After a short wait, you are disconnected from ATIDS.
33. Fax your test printouts to the Product Coordinator at 407-240-6364.	

# Troubleshooting

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## ***Unable to establish connection to ATIDS after Access software is installed***

This could be due to a configuration problem with your firewall or firewall appliance. Check your two UDP ports, numbered 500 and 15555. They both must be opened outbound in order to connect with ATIDS.